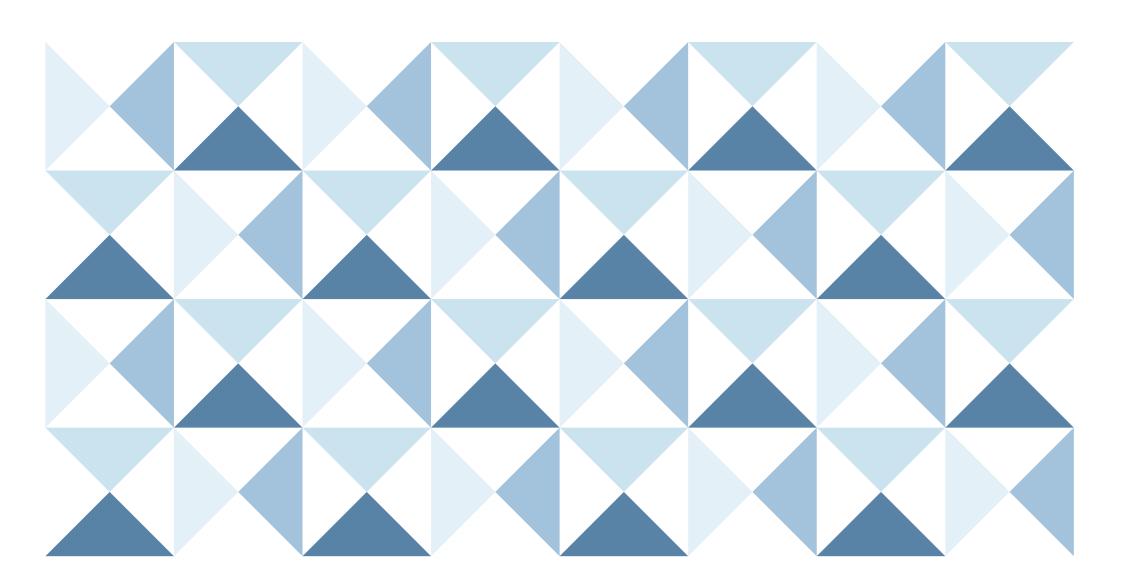
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GLOBE SCAN SustainAbility

How Transparency Drives Performance

A GlobeScan/SustainAbility Survey



About the GlobeScan / SustainAbility Surveys

The GlobeScan / SustainAbility Surveys offer a unique, collaborative platform that uses research-driven insights, including targeted surveys of the most influential thought leaders in the sustainability arena from over ninety countries, to explore the biggest sustainability challenges.

The thousands of stakeholders surveyed include leading sustainable development experts and practitioners from five sectors:

- Corporate
- Government (including multi-lateral institutions)
- NGOs
- Institutional (e.g., academics)
- Service (e.g., consultants, media)

The GlobeScan / SustainAbility Surveys publish around five reports each year, and provide a regularly updated expert perspective on a range of timely topics.

You can download all the latest surveys from the GlobeScan or SustainAbility websites.









Introduction

Sustainability experts often point to stakeholder engagement and enhanced reputation as some of the benefits of corporate transparency. This survey reveals that corporate transparency brings even more value to companies. Seventy-nine percent of survey respondents indicated that corporate transparency

sustainable change. Sustain Ability is producing an in-depth report that explores the

that can help better guide decision making and work towards

positively impacts a company's sustainability performance.

companies, there are a number of transparency practices

While there are barriers to transparency driving change within

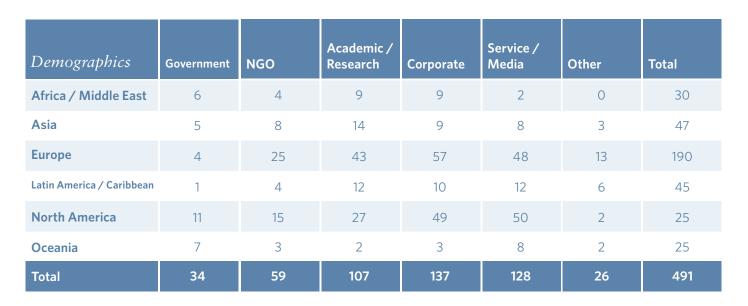
role of transparency in driving performance and will use the Globescan/SustainAbility 2014 Transparency Survey results to inform the analysis. We will make this report available to survey

participants in December 2014.

of survey respondents indicated that corporate transparency positively impacts a company's sustainability performance.



Survey Methodology





- Respondents were drawn from: corporate, government, non-governmental, academic/research, service/media, and other organizations.
- Experts surveyed span 69 countries in Asia, Africa / Middle East, Europe, North America, Latin America / Caribbean, Australia / New Zealand, and comprise a highly-experienced respondent pool:
 - 73 percent have more than ten years of experience working on sustainability issues.
 - 20 percent have five to ten years of experience.
- 7 percent have three to four years of experience.
- Respondents with less than three years of sustainability experience have been excluded from the results.



Most needed solution to enable transparency within companies

Out of 13 choices, mandatory non-financial reporting requirements and increased demand among investors for integrated reporting are the two most cited potential solutions to further enable transparency to bring about greater progress toward sustainability within companies.

Total Mentions

Mandatory non-financial reporting reqs for all large companies

Increased demand among investors for integrated reporting

More stakeholder demand for transparency

Clear valuation methodologies for accounting for externalities

Focused/concise reporting on material issues

Improved data quality on material issues

Non-financial reporting requirements for listings on stock exchanges

More engaging/accessible/interactive forms of transparency

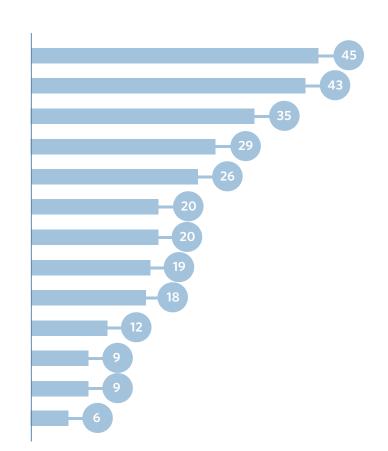
Incorporation of externalities into reporting frameworks

More companies implementing integrated reporting

Customized communications for different stakeholder groups

Real-time reporting on material sustainability issues

Better technology to deliver information to stakeholders



Question

Which three of the following are most needed to further enable ransparency to bring about greater progress toward sustainability within companies?

Choose one for each of "Most needed," "Second most needed," and "Third most needed."

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A GlobeScan/SustainAbility Survey

Degree to which different forms of transparency guide decisionmaking and drive sustainable change within companies



Survey respondents indicate that valuing and reporting on externalities and sustainability reporting most help guide decision-making and cause sustainable change within companies, when compared to other forms of transparency.

Valuation / reporting on externalities

Sustainability reporting

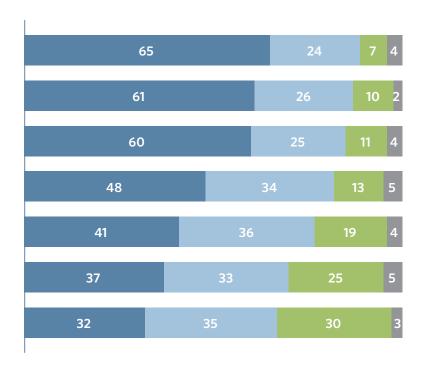
Integrated reporting

Ratings and rankings

Consumer-facing websites / applications

Live streaming / frequent online updates

Usage of social media to share



Question

There are many forms of ransparency, including and beyond reporting. To what degree do the following forms of transparency guide decision-making and cause sustainable change within companies?

Please use the 5-point scale provided, where 1 is "not at all" and 5 is "a great deal."



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Barriers to transparency within organizations

Poor data accuracy and a lack of focus on material issues are seen as hindering transparency's ability to drive sustainable change within organizations.

Poor data accuracy

Lack of focus on material issues

Comparability of data

Lack of mandatory transparency requirements

Complexity of reporting frameworks

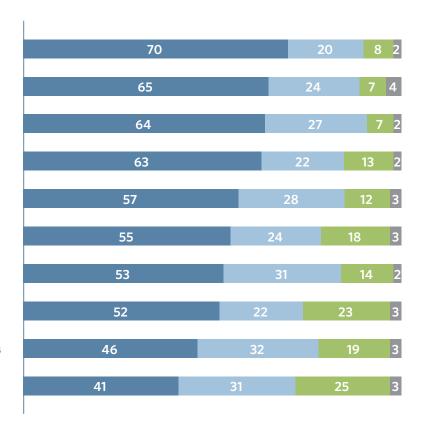
Lack of external interest or uptake

Transparency designed to meet the needs of too many different types of stakeholders

Risks related to transparency

Financial/resource expenditure on transparency efforts

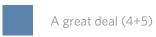
Too much data



Question

There are many potential barriers to achieving effective transparency within organizations. To what degree do the following barriers prevent transparency efforts from guiding decision-making and causing sustainable change within organizations?

Please use the 5-point scale provided, where 1 is "not at all" and 5 is "a great deal."



3

Not a great deal (1+2)

DK/NA

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